

TERMS, CONDITIONS, AND PRIVACY POLICY

1. General Aspects

This document describes the Terms and Conditions of Use of the users of this website (<https://railwaywoodensleepers.com>); property of Mardones BPB Creosote Treaters S.A.

The present Terms and Conditions of Use and Privacy Policy were elaborated with respect to the fulfillment of Chilean Law that regulates the use and functioning of the website <https://railwaywoodensleepers.com>. Any modification to these terms and conditions will be informed via the registered e-mail and also by a public release via website.

Mardones BPB Creosote Treaters S.A. acknowledges that all users have read and understand all the conditions present in this document.

2. The Firm

The present terms and conditions were carefully elaborated with lawyers, based in Chilean National Laws. The firm compromises to never:

1. Share personal information of the user or client.
2. Upload harassing, violent or third party material and information. All material belongs to the firm.

The firm compromises to always:

1. Give all the information required by the client with respect to products and purchase order.
2. Answer any questions or complaints.
3. After-sales support and customer service.
4. Accomplish delivery dates and corporate promises established in purchase orders.

3. The User

Visiting <https://railwaywoodensleepers.com> is free of use for any audience. The firm does not upload any violent or harassing material. The user who needs a quotation must be registered and complete the website's requirements. Personal information will be stored in the firm's databases and will never be published.

The firm will only accept users belonging to an established company/firm with verified ID. Once registered, the user must enter its individual password to have personalized access to quotations and further information. Passwords must be individual and the firm is not responsible for loss or misuse.

The user at any time may delete its account in conformity with the Chilean Law 19.628 via <https://railwaywoodensleepers.com>

The user at all time must follow and respect these Terms and Conditions of Use, assuming responsibility at any moment if violation occurs. Data and exclusive content of <https://railwaywoodensleepers.com> must not be distributed to third party organizations or individuals. Content is for educational and visual purpose only.

4. Intellectual Property

All uploaded information and material in <https://railwaywoodensleepers.com> belongs to Mardones BPB Creosote Treaters S.A. and must not be copied, transferred or used by any other organization or individual.

5. Applicable Law and Jurisdiction

These Terms and Conditions of Use are constructed and governed by the laws of Santiago, Chile applicable therein.

6. Privacy Policy

The firm conforming Chilean Law 19.628 of private property and information protection, Mardones BPB Creosote Treaters S.A. guarantees that no information will be misused or given to third party organizations or individuals. The present terms are public for everyone to read and understand.

Mardones BPB Creosote Treaters S.A. may gather information and analyze the preferred services or products by users anonymously for improvement of the platform.

Mardones BPB Creosote Treaters S.A. may use the contact information for improving customer service and relationship with users. The firm is responsible of storing the information in its servers with maximum protection.

7. Price, Payment Terms, and Invoices

Prices, payment terms and invoices will be communicated personally with the client. The firm adapts to the client's necessity and has flexibility in terms of price and date of delivery. Information between the firm and the client must not be shared to third party organizations or individuals.

8. Hazardous Materials

The firm utilizes Creosote as a wood preservative. Creosote is a pesticide that prevents fungi, decay and insect action on wood. It is a restricted use product, meaning it can only be used in pressure treating industries under control conditions. The application of vacuum and pressure treatment of wood using creosote as wood preservative for rail, road, port and electrical use is approved both in North America through the registration EPA - Case 0139 (363 - 1468 - 61483 and 73408) and in the European Union with the registry EN 13991-2003. More information about Creosote can be found at <http://www.creosotecouncil.org/creosote-research/>.

In Chile, the official Chilean standards NCh790.Of2010 and NCh189: 2012 are those that specify the application in vacuum and pressure treatment of creosote as a wood preservative. According to the standard NCh382: 2013, Creosote is not a hazardous waste, however there are steps that must be done after finishing its lifespan. Locally, creosote treated crossties are incinerated.

The excluded material must not be incinerated in domestic stoves. It can only be done in high temperature furnaces authorized for the incineration of hydrocarbons. Consult local Law and Regulations before purchasing.

Additional information can be found in our Safety Sheet.

9. Workplace Safety and CSR

The firm provides all workers with ANSI standard protection during and after Impregnation process. In more than 30 years, there has not been any accidents or health issues regarding Creosote use and Logistics within all facilities. Mardones BPB Creosote Treaters S.A. helps over 300 wood producing family businesses in Chile with training and reforestation incentives.